

Group Attendance and Confidentiality

Atrium Health Support Groups, whether held virtually or in person, provide an optional forum for patients to receive support, ask questions, participate in discussions, hear from special guests on relevant topics, and find a safe space to heal. These groups are **not intended for medical diagnosis, treatment, or medical advice**.

CONFIDENTIALITY (applies to ALL participants – virtual and in-person):

- Participants **must not share anything discussed in the group with anyone outside the group**, including information about other participants, their names, appearances, or any personal or medical details.

Special Instructions for Virtual Participants:

Atrium Health may use a virtual platform such as Microsoft Teams. By joining a virtual session, you acknowledge and agree to the following:

1. **Online platforms have inherent security risks**, and while we strive to maintain confidentiality, absolute confidentiality cannot be guaranteed.
2. **Group facilitators or administrators may intervene** if a participant poses a risk to themselves or others, which may include reporting to appropriate authorities.
3. **Atrium Health is not liable for breaches of confidentiality by other participants**, whether attending virtually or in person.
4. While Atrium Health is committed to protecting privacy, the nature of virtual platforms means that **strict confidentiality cannot be guaranteed**.
5. Atrium Health uses third-party video-conferencing platforms. By participating, you acknowledge that you have reviewed and accept the security features and limitations of the platform.
6. **Recording, screenshotting, or capturing any part of the session in any way is strictly prohibited** for all participants, regardless of whether they join virtually or in person.
7. Please join in a **private location** where others cannot hear the discussion or see your screen and where background noise is minimized.
8. If you are **unable to join from your home**, please inform the group facilitator of your location prior to the start of the group to ensure appropriate privacy.